

CoreBAK - DISASTER RECOVERY SOLUTION

At CoreBase, we recognise that missions critical information technology systems can fail for one reason or another and this would cause adverse effect to the business.

This failure (disaster) could be as a result of

- **Failure** or **malfunction** of hardware that stores critical data and information.
- **Theft** of hardware that stores critical data and information.
- Destruction of operating environment by any **natural** or **unnatural** causes.
- **Virus, Worms** or **Spyware** threats that can interfere with existing data on your server and completely shut down your systems

It is in this light that CoreBase presents the unique solution **CoreBAK**, an off site data backup and disaster recovery service.

CoreBAK –Product Features

CoreBAK shall assist your organization to:

- Maintain **off- site copies** of your critical software system's data backups.
- **Check** and **ensuring** the **workability** of these software system data backups
- **Quickly** and **easily restore** and recover data from existing data backups in cases of recovery from disasters.

CoreBAK enables organizations to protect themselves from any possible disasters and efficiently manage data recovery processes thus helping you continue with business as usual with the **least** amount of **downtime**.

CoreBAK – The Setting

CoreBase Solutions has a farm of secure high- end backup servers that are used for the testing and storage of any data backup files obtained from the client site.

The servers run the latest server operating software systems, each equipped with

- Secure file systems for data storage
- Continuously updated Virus, spyware and Worm protection software + Firewalls
- Hardware RAID and disc mirroring capabilities
- Over 200 GB of hard disk space with data replication capabilities

CoreBAK – The Process

1. CoreBase technical personnel shall visit your premises and collect copies of your backups at agreed upon intervals. Both CoreBase and your organization's technical personnel shall verify the collection process.
2. CoreBase data technicians shall test each backup collected and ensure they are working copies. We shall then proceed to store your backup copy on a secure folder on our server.

CoreBase maintains a second undisclosed site where we replicate the backups on a daily basis thus providing a second level of data security and assurance.

3. In the event of disaster or if you would need to obtain your data, your personnel shall call or email the CoreBase helpdesk after which a CoreBase technical consultant shall be mobilised and dispatched within the hour. The consultant shall proceed to restore database using the latest data upload and ensure your systems are back up and running.

CoreBAK - Requirements

We support the backup and recovery of the following type backups

- Microsoft Office (Ms Word, Ms Excel, MS Access) files
- Microsoft SQL Server database data backups
- Oracle Server database data backups
- Sage-Pastel Accounting data files

CoreBAK – Investment

Backup creation fee - chargeable per session per site. *Optional*

Backup collection fee - **chargeable** for each collection, per site. *Mandatory*

Backup recovery and restoration fee - **chargeable** per session per site. (**cheaper** if client is using CoreBase software) *Optional*

- *All prices are exclusive of any applicable taxes.*
- *This service applies for organizations within Nairobi and it's environs*
- *An extra charge shall be levied as transportation fee for organizations outside the Nairobi central business district.*
- *1 month, 3 months, 6 months and 1 year cover available*

Want more info on CoreBAK - 254-20-3003972, 254-721-491983
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